

Appl. No. 10/772,829
Amdt. dated October 8, 2009
Reply to Office Action of November 13, 2008

In the Specification

Please replace the paragraph beginning on page 10, line 4 with the following rewritten paragraph:

To take an example, suppose that a user, Mary, is using the system 100. The user information database 130 includes a user entry for Mary. The entry includes function tallies for each function, with the function usage tally indicating the number of times the user has successfully used the function. The function tallies provide evidence that can be interpreted to indicate the user's proficiency for each of the functions performed by the voice dial module 118C and the voicemail module 118D, as well as with the overall system 100, and is organized as follows:

Module	Function	Function usage tally
Overall system	Main menu accesses	188
Overall system	Main menu commands	202
Voice dialing module	Call menu accesses	197
Voice dialing module	Call by contact	98
Voice dialing module	Call by directory	52
Voice dialing module	Call by number	47
Voicemail module	Message menu accesses	5

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Voicemail module	Play message	0
Delete message	Voicemail module	
<u>Voicemail module</u>	<u>Delete message</u>	0